

RETURNS FORM

DOC BLACK INK

TATTOO . PIERCING . SEMI PERMANENT MAKE UP . JEWELLERY & ACCESSORIES

Returns Instructions

You can return your unwanted items to Doc Black Ink Ltd. within 60 days of dispatch (you must contact our customer care team within 14 days of receiving your item).

To return any unwanted or unsuitable items to us for a refund:

1. Inform our customer care team
2. Repack the items to be returned in the original packaging
3. Send it back to us with this form to the address provided

*Please note: jewellery and/or piercings cannot be returned due to hygiene. A replacement may be available for faulty or damaged products. Contact our customer care team for more information.

Returns Address:

**Doc Black Ink Ltd.
Unit 3G Littleburn
Business Centre
Mill Road
Langley Moor
Durham
DH7 8ET**

Your Information

Name:

Order number:

Telephone number:

Email address:

Returns Information

Please provide the product ID, description, and reason you're returning the item.

Product ID	Description	Return Code	Quantity

Reason Codes

1. Wrong item despatched
2. Faulty item
3. Parts missing
4. Wrong item ordered

5. Item not as specified
6. Item received later than delivery estimate
7. Item didn't fit – too big
8. Item didn't fit – too small

9. Colour did not match picture
10. Other

If you have any queries, please contact our customer care team at info@docblackink.co.uk